Delta Center for a Thriving Safety Net: An Opportunity for California & Lessons from a National Initiative

California Primary Care Association 2020 Virtual Conference



What is the Delta Center?

The Delta Center for a Thriving Safety Net

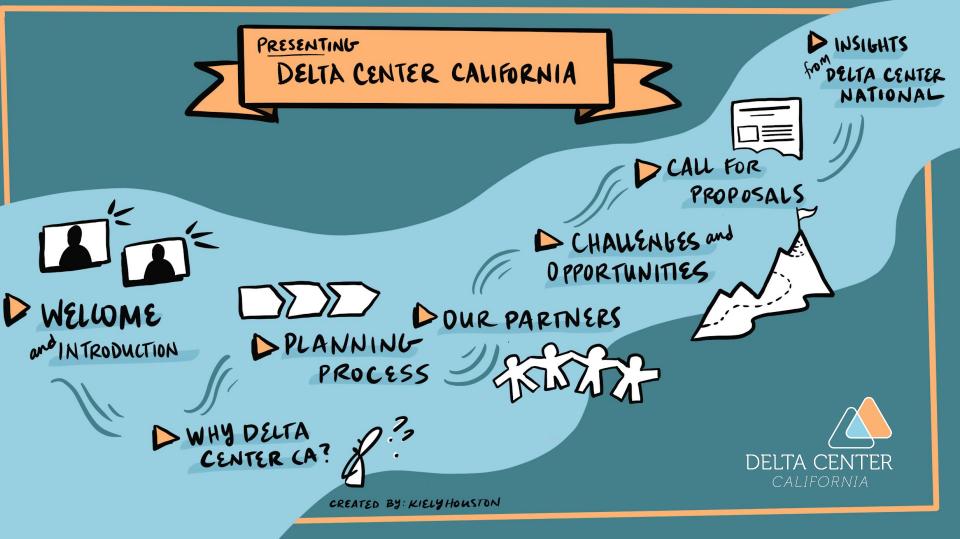
National program began in 2017



Delta Center California

Adapted model for California, kicking off Fall 2020





Delta Center CA Program Office



Rachel Tobey JSI Principal Investigator & State Project Director

Roundtable Lead



Robin Haller JSI



Tracey Kirui JSI **Project Manager**



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Jen Powell **Powell & Associates** Curriculum Designer



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Mia Bladin JSI State Roundtable Associate



Julia Cohen JSI **Program Office Associate**



Karuna Chibber JSI Internal Evaluator



Introduction: What's in a name?





Delta Means Change

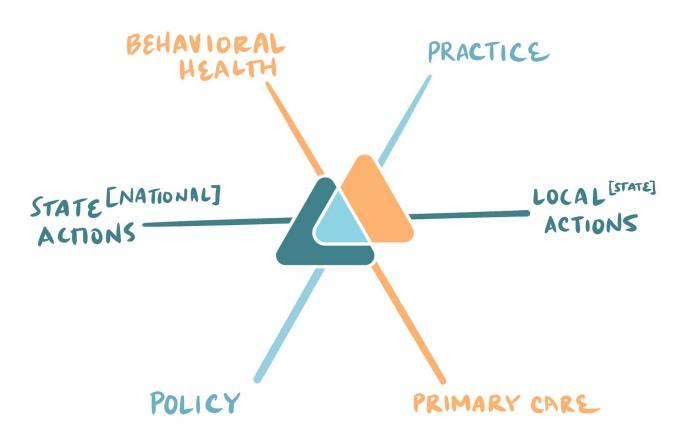
Delta Connotes Confluence

Deltas Transform Landscapes

Salutes history of community health & social justice



Introduction: The concept





CODESIGN

THANK YOU FOR YOUR MENTORSHIP, CCI



Planning Process: Delta Center California



Planning process: Interviews

27 Interviewees identified collaboratively by CHCF and JSI Conducted June-July 2019



4 Primary Care
6 Behavioral Health



9 Primary Care4 Behavioral Health



5 Thought Leaders



Planning process: Interviews

What are the greatest opportunities in California to accelerate local action on PC/BH integration in the safety net?

What are opportunities to improve PC & BH provider organizations' readiness for value-based payment and care?

Why Delta Center California?

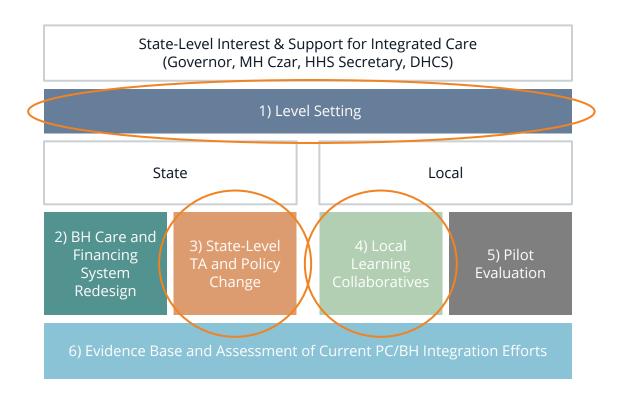
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Unmet behavioral health need is a health and health equity crisis in California.

Better addressing behavioral health needs is also a financial imperative.

Crisis can be a catalyst for transformation.

Planning Process: Overarching Findings

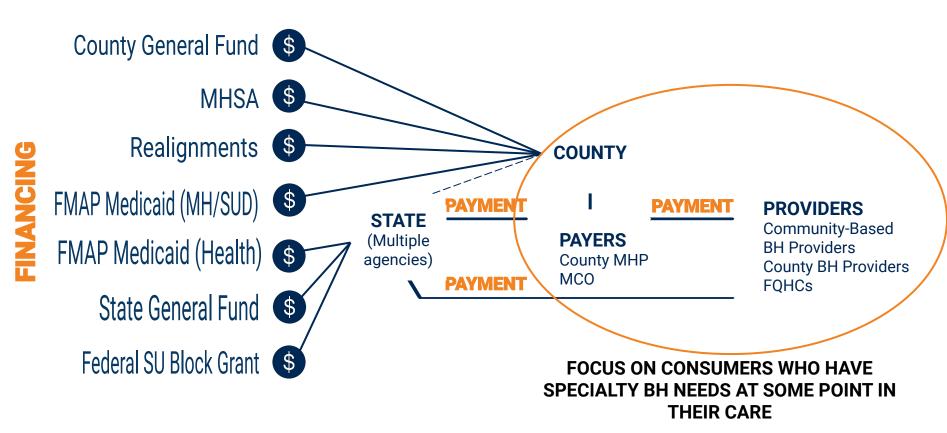


Planning Process: Culling Findings into Actionable Plan

- Opportunity to build shared understanding of the nature and definition of behavioral health, and the value of integration
- 2. Focus on care and payment for specialty BH
- Opportunities to fund state associations to collaborate in new ways
- 4. Interest in fostering local provider-payer teams
- of PC/BH care and payment change



Behavioral Health Care, Financing, and Payment



Delta Center California: Co-design becomes reality



Goals

Delta Center California goals are to:

Foster collaboration and collective action between primary care and behavioral health at the state and county level in California.

Build knowledge & ability of state associations to ensure that changes in incentives and care systems meet the goals and needs of individuals and families. Accelerate payment and care integration through on-the-ground projects in selected sites across

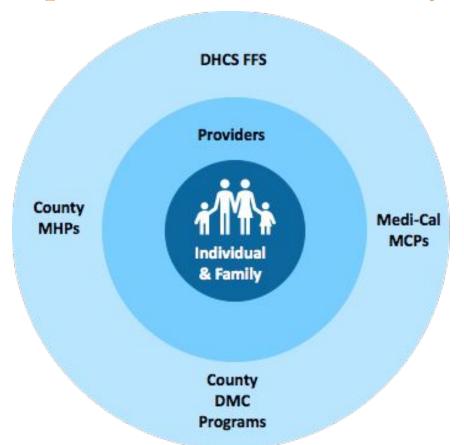
California.





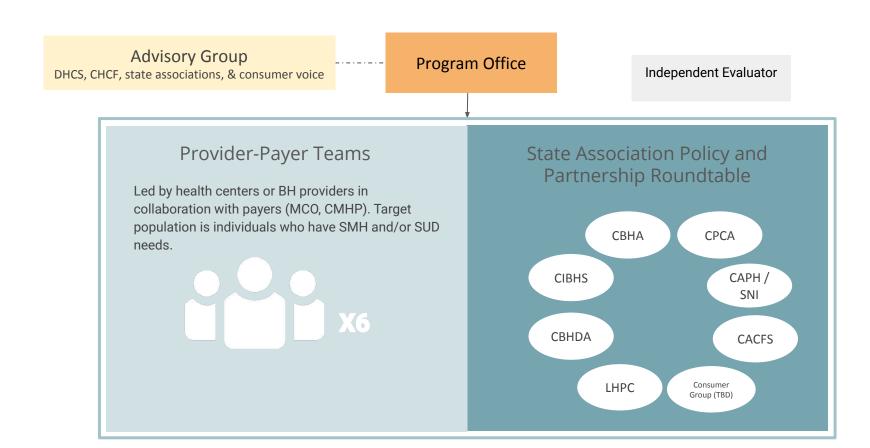
The ultimate impact is to create health policy and a care system that better meets the goals and needs of individuals and families, and addresses racial and economic disparities.

Guiding Principle: Individual & Family Centered





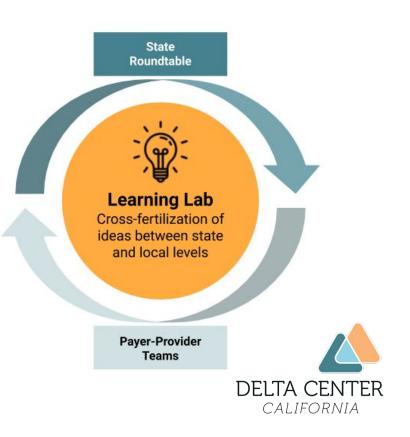
Delta Center California Initiative Structure



Delta Center California Initiative Structure

Led by JSI, the **Delta Center California program office** leads two mutually-informing workstreams:

- A State Roundtable of 8 statewide organizations
- 2. A 16-month **Learning Lab** bringing together competitively selected, funded provider-payer teams and state association partners



Statewide Partners















Advisory Group



Giovanna Giuliani CAPH/SNI Executive Director



Brianna Lierman LHPC CEO



Percy Howard CIBHS
President and CEO



Le Ondra Clark Harvey CBHA CEO



Chris Stoner-Mertz
CA Alliance
CEO



Kiran Savage-Sangwan CPEHN
Executive Director



Andie Patterson
CPCA
VP of Government Affairs



Veronica Kelley CBHDA Board President



Catherine Teare CHCF Associate Director, High-Value Care



Kathryn Phillips CHCF Senior Program Officer, Improving Access

State Roundtable



Allison Homewood CAPH/SNI Associate Director of Policy



Jennifer Clancy CIBHS Director of Strategy



Le Ondra Clark Harvey CBHA CEO



Adrienne Shilton
CA Alliance
Senior Policy Advocate
for Behavioral Health



Linnea Koopmans LHPC Government Affairs Director

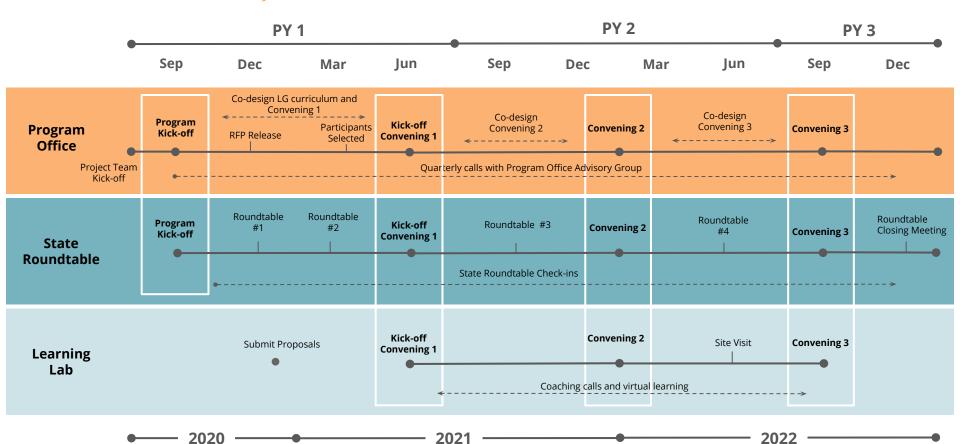


Allie Budenz CPCA Assistant Director of Quality Improvement



Michelle Cabrera
CBHDA
Executive Director

Overview of Project Timeline



Opportunities & Challenges

Delays & uncertainty

> A time of scarcity

Ongoing & overlapping crises

Exploring BH payment

reforms

Maximizing workforce

Connecting policy agendas to consumer needs

Applying a racial equity lens

Loosening regulations & requirements

Reducing administrative burdens



Call for Proposals

Learning Lab RFP Release	January 2021
Learning Lab Proposal Submission	February 2021
Learning Lab Participants Announced	March 2021
Kickoff Convening	June 2021
Program End	February 2023

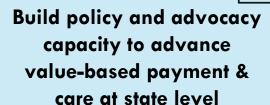




Insights from the National Delta Center

Delta Center Overarching Goals

Build internal capacity of state associations

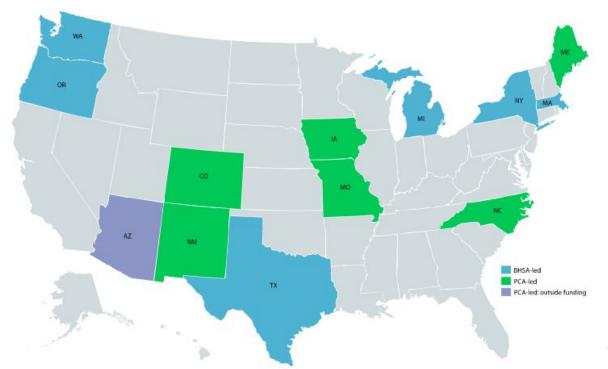




Build capacity to provide TA and training to advance value-based payment & care at provider level

Delta Center for a Thriving Safety Net

Phase 1 Cohort: 12 states





#1) Funding Associations Strengthened State-Level Relationships, Created Mindset Shifts, and Fostered New Ways of Acting

Model for Advancing High Performance (MAHP)*

IMPROVE CARE TO DEMONSTRATE VALUE » Adopt a population-based approach » Manage and coordinate care to reduce unnecessary utilization » Ensure access to care » Integrate primary care and behavioral health services bidirectionally INVEST IN INFRASTRUCTURE Invest in people Implement functioning **Build data capacity** care systems/strategies » Data from inside and » Leadership

A thriving & financially sustainable safety net that results in:

- » better care
- » better health
- » lower costs
- » happier staff
- » reduced health disparities



PARTNERSHIPS &

POLICY

- » Workforce
- Patient partners
- » Population management
- » Care teams
- » Ol infrastructure
- » Social/non-medical needs

- outside ambulatory care
- » IT infrastructure
- » Capacity to create internal/external reports
- » Data to demonstrate value of care

Develop your business model

- » Managed care expertise
- » Negotiating clout
- » Scale, if bearing risk
- » Costing services and billing support



^{*}Adapted 8/20/2018 from The MacColl Center for Health Care Innovation and JSI Research & Training Institute, Inc. (2018). Partnering to Succeed: How Small Health Centers Can Improve Care and Thrive Under Value-Based Payment, California Health Care Foundation. Available at: https://www.chcf.org/publication/partnering-succeed-small-health-centers/

#2) Associations Fostered Relationship Building and Collective Action at the Local Provider Level

Delta Center National

National Partnerships

 NACHC & National Council collaborated in new ways at the national level and by fostering collaboration between members

- MAHP model for PC & BH
- Safari Visit to CompassPoint, an FQHC-CCBHC in Missouri





Delta Center National

Fostered Clarity & Alignment for Policy & Practice Change in 12 States

Washington: Building a new partnership & VBP Academy

 Oregon: Fostering on-the-ground collaboration between BH & PC providers

lowa: Advancing an APM & a BH
 Integration Vision for health centers



#3) Delta Center Catalyzed New Relationships and Action between Safety Net and Payers.

Delta Center National

Fostered Clarity & Alignment for Policy Change in 12 States

- New York: Advancing telehealth policy in Medicaid
- Michigan: Articulating the value of VBP for BH
- Missouri: PC and BH IPA, Medicaid expansion
- Texas: Establishing the CCBHC model, an APM, and SMI diagnosis-based coverage expansion
- New Mexico: Advancing payment parity for BH



Delta Center National

Thought Leadership

- Program Office Synthesizing Ideas for the Field
 - Rethinking Value-Based Payment and Care in the Rural Ambulatory Safety Net
 - Catalyzing Health Center Payment Reform:
 Addressing the Financial Stability of the Primary
 Care Safety Net in Crisis and Beyond
 - Health Affairs Blog: Battling The Mental Health Crisis Among The Underserved Through State Medicaid Reforms



RWJF awarded JSI to National Delta Center Phase 2 Aug 2020-July 2023 8 new states + 8 alumni grants Delta Center California is co-funded by RWJF in Phase 2

Delta Center Program Overview

Delta Center Grantees & National Partners will...

Build Relationships

A foundational part of Delta Center participation is building the relationship between state associations in PC and BH.

Learn & Grow
Grantees will learn
from faculty, each
other, and Delta
Center alumni.

Plan & Take
Collective Action
Grantees will act in
collective and mutually
supportive ways.

Share

Grantees &
Program Office will
elevate their
experience for each
other and the field.

OUTCOME

Increased capacity and incentives for integrated, equitable care that meets people's goals and needs

IMPACT
Improved policies & care systems

Individuals' & families' needs are better met



Questions? Comments?

Please visit us on the web:

<u>deltacentercalifornia.jsi.com/</u> <u>deltacenter.jsi.com/</u>

Or email us: deltacenter@jsi.com | deltacenter@jsi.com

